

ABC Ambulance Company
Operating Principles

I agree to:

- ✓ Be kind to each other for everyone is fighting a hard battle
- ✓ Stop complaining unless it is to someone who has the authority to resolve the complaint
- ✓ Respect differences as valid ways of seeing the world
- ✓ Be mindful of my impact on others
- ✓ Praise publically and correct privately
- ✓ Apologize when I have made a mistake and accept the apologies of others when they have
- ✓ Not gossip under any circumstances (gossiping is when you speak about another person when they are not present and it diminishes the person in some way).
- ✓ Remember it is easy to be great when things are great; who am I going to be when things are not great?
- ✓ Be open to the support and feedback of others keeping in mind they have my best interests at heart
- ✓ Remember: We are all committed to ABC Ambulance being the best it can be
- ✓ Act in accordance with the Vision statement we created

Signed: _____

Print Name: _____